

HOPE RECUPERATIVE CARE CENTER



Is your patient homeless and stable for discharge?

If your patient is independent of daily living activities and would otherwise be discharged home but lacks home, Hope Recuperative Care Center might be a good option for your patient's safe discharge.

1416 Joslyn Ave.
Pontiac, MI 48340
Phone: 248 499 6437
Fax: 248 499 6828
www.hopewarmingpontiac.org



What is HOPE Recuperative Care?



HOPE Recuperative Care Center (HOPE RCC) is a specialty homeless shelter for those who are hospitalized but need a “discharge to home” option from an inpatient medical or psychiatric hospital setting. Some of our past guests have included those who needed a safe, clean place to recover from illness, injury, surgery, cancer, etc. HOPE RCC provides emergency shelter, meals, service navigation/coordination of services to resolve homelessness and medical oversight to individuals experiencing homelessness who are recovering from an acute illness or injury. In addition to providing a place to safely recover, HOPE also provides coordination of care with services such as behavioral health, primary care and housing. Our goal is to discharge every guest to their own home with supportive services in place.



HOPE is committed to serving the homeless population through two distinct yet complementary programs, Adult Shelter Program and our Recuperative Care Center.

HOPE provides safe and judgment-free shelter, innovative programs and public advocacy to end homelessness.

HOPE is committed to helping each guest resolve their homelessness and identify a network of supportive services delivered in a trauma-informed setting.



ADMISSION CRITERIA

Patient Must

- Be homeless
- Be independent in activities of daily living and medication administration
- Be able to take care of themselves
- Be able to shower independently
- Be bowel and bladder continent or able to use adult diapers without assistance
- Be willing to come to HOPE RCC and willing to follow shelter rules: those with guardians must have guardian's written permission
- Be willing to work with Primary Care Physician and/or mental health provider and keep all follow up appointments
- Have an acute medical illness, injury, recovering from surgery or mental health crisis where they would normally be discharged to home
- Be able to establish short term medical goals and be willing to meet with staff to discern progress towards medical goals

Exclusion Criteria

- HOPE **is not** a substance abuse rehab facility.
- Patients with unstable medical or psychiatric conditions that require an inpatient, sub-acute rehabilitation, hospice, or skilled nursing level of care.
- Patients with active infectious diseases such as VRE, C Diff, MRSA and COVID-19 will not be admitted to the Recuperative Shelter. COVID-19 guests will be housed through HOPE Adult Shelter in a local motel (248-499-7345).

Required Documentation

Required Documentation should be Faxed to
HOPE Recuperative Care Center
FAX - 248-499-6828



- Initial ED note, history & physical, nursing notes, labs
- Psychiatric or substance use consultations/assessments
- OT/PT evaluation and latest progress notes
- All pertinent social service information including discharge planning
- TB status or other ID disclosure. (MRSA, VRE, Cdiff, COVID-19, etc.)
- Public Communicable Disease Disclosure
- Discharge Summary once patient is discharged to HOPE RCC
- Medication Reconciliation Form (with frequency and dosage of administration.)

Who can make a referral?

A social worker, registered nurse or health care provider from partner medical hospital or participating Healthy Michigan Medicaid Health Plan may call to initiate a referral and check on bed availability. Referrals are accepted Monday through Friday from 8 AM – 3 PM. Patients may not self-refer.

How to make a referral.



Contact HOPE Recuperative Care Center at (248) 499-6437. The referring hospital will be asked to **fax** initial history & physical, ED notes, PT/OT notes, nursing notes, and labs to HOPE RCC at **(248) 499-6828**. Additional information may be requested after referral is made.



What Happens Next?

HOPE receives faxed paperwork.

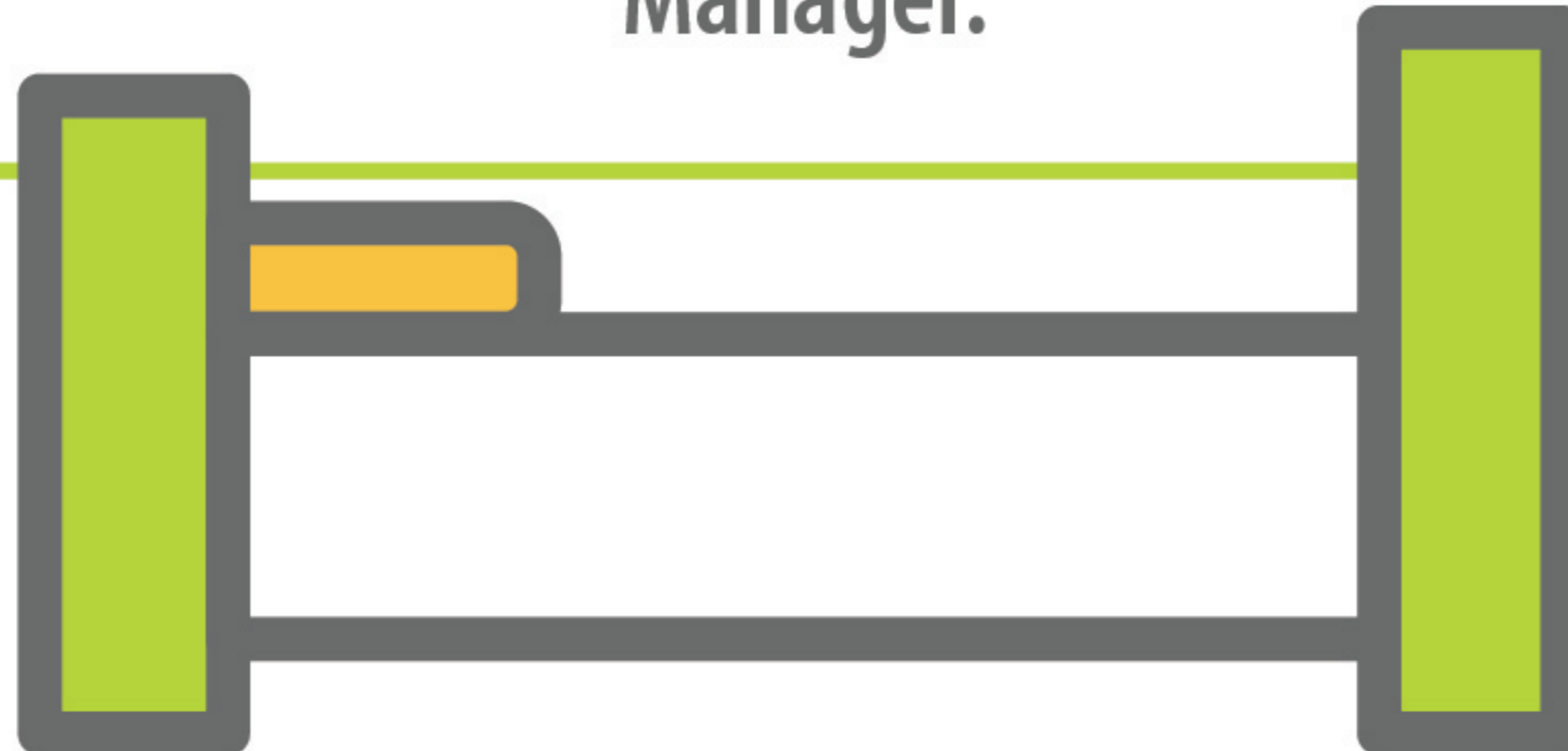
Interdisciplinary team reviews and determines if patient meets admission criteria.

HOPE Recuperative Center is a voluntary program, and the nurse will confirm that the patient is willing to come to HOPE Recuperative.

The team will review the assessment and determine approval based on bed availability and level of care needed. If approved, an intake date and time will be scheduled to coincide with the hospital discharge plan.

Hospital staff notified of preliminary acceptance or denial.

The individual must be transported to HOPE RCC via taxi, LYFT, UBER, medical transportation etc. to 1416 Joslyn Ave, Pontiac, MI 48341. New admissions must arrive at the HOPE RCC by 3:00 PM Mon-Fri. Other arrangements must be approved by the HOPE Recuperative Shelter Manager.



Hospital Provides:

HOSPITALS MUST PROVIDE PATIENTS DISCHARGED TO HOPE RCC WITH THE FOLLOWING:



- Patients MUST BE PROVIDED with and bring to the shelter a 30-day supply or complete supply of medication to be taken < 30 days such as antibiotics.
- Referrals must be made for Home Health Care services by the referring hospital to coincide with the individual's arrival at HOPE RCC.
- Patients requiring wound care or dressing changes, physical therapy, etc., must be followed by a home health care nurse so that adequate supplies will be available.
- Medical supplies for the patient (type/amount to be determined by patient need/condition).
- Patients MUST BE PROVIDED with assistive device for ambulation if prescribed by referring facility.
- A negative COVID test administered within 24 hours of intake at HOPE RCC.



If you have a patient for whom you are unsure about appropriateness of recuperative shelter, please feel free to contact HOPE RCC at 248-499-6437.

**We would love to show you our facility!
Tours available upon request (248-499-6437).**